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**ELDER ABUSE INTERVENTIONS
BUILDING KNOWLEDGE & RESOURCES
TOWARDS ENHANCED PRACTICE OUTCOMES**

**Tuesday, February 21, 2017
9:00 am – 4:00 pm**
Delmanor Prince Edward Tridel
4180 Dundas Street West
Etobicoke, ON M8X 1X8

9:00 AM - REGISTRATION



**9:30 OPENING SESSION
CHRISTINE ELLIOTT, PATIENT OMBUDSMAN'S OFFICE**

- What is the mandate and vision of the Patient Ombudsman?
- What are the processes and procedures to access services?
- How the Office can serve to identify and help with elder abuse situations?



**10:15 AM
DR. DAVID BURNES – PROFESSOR /RESEARCHER
UNIVERSITY OF TORONTO- FACULTY OF SOCIAL WORK**

- A practice model using the principles of Harm Reduction and Risk Management, to focus on client-practitioner relationship-oriented practice skills - engagement and therapeutic alliances, towards community-based responses to elder abuse



**11:45 AM
THERESE LISTON, MSW, RSW- CONSULTANT
SENIORS MENTAL HEALTH SERVICE- WEST PARK CENTRE**

- Complex Multifaceted Community-Based Case Study

*****12:30-1:15 PM LUNCH (PROVIDED)*****



**1:15 PM
GRAHAM WEBB- EXECUTIVE DIRECTOR
ADVOCACY CENTER FOR THE ELDERLY (ACE)**

- What are Powers of Attorney?
- How Powers of Attorney can be used as a tool to prevent/intervene in Elder Abuse situations

3:15 PM WRAP UP & EVALUATIONS

Registration Fee: \$100 REGISTER online NOW

**For more information, please contact:
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Email: gta@elderabuseontario.com**

