



## Elder Abuse Ontario E-Newsletter

Fall Edition, 2018

### EAO meeting with Minister of Seniors and Accessibility

Elder Abuse Ontario's Executive Director, Maureen Etkin and Director of Operations, Marta Hajek met with **Honourable Raymond Sung Joon Cho**, Minister for Seniors and Accessibility.



### EAO Community Partnerships



#### Toronto HomeShare Pilot Project

The National Initiative for the Care of the Elderly (NICE) recently implemented a pilot project, in partnership with the City of Toronto's Seniors Strategy Accountability Table. The project, funded by the Ontario Ministry for Seniors and Accessibility aims to support seniors

who wish to age in their own homes. Students, commit to light domestic supports, household chores, and companionship over meals, in addition to reduced rents for affordable housing. The project is being well received and another innovative way to address the lack of affordable housing in the City, while reducing isolation of older adults. Students agree to provide up to 5 hours per week towards maintaining the household.

[Read More Details](#)

[Project in the News](#)

For more information contact: Andrea Austen, MA - Lead, Toronto Seniors Strategy, Manager, Seniors Transition Office, City of Toronto Tel: 416-392-5140 e: [Andrea.Austen@toronto.ca](mailto:Andrea.Austen@toronto.ca)



#### VAOW ONLINE TRAINING

In 2018 the Ontario Association of Interval and Transition Houses (OAITH) received funding from the Ministry of Community and Social Services (MCSS), through Ontario's Senior Strategy, to lead a 4-year (Jan 2018-Mar 2021) training and resourcing project focused on ending violence against older women in the province.

The Aging Without Violence (AWV) project will enhance responses and advocacy efforts, when supporting older women impacted by violence. This

Please visit the following links for more information:

- [Aging Without Violence project overview page](#)
- [Aging Without Violence - information for professionals working with older women](#)
- [March 2018 Forum Page](#) - containing videos and PDFs of all presentations in both French and English and supplemental materials suggested by presenters
- [AWV Research & Reports](#)- including [EAVW Environmental scan](#) and [Gap Analysis](#).
- [Word to the Wise](#) - Monthly Newsletter.

aligns with the priorities of the provincial Action Plan for Seniors and is being guided by an inter-sectoral provincial advisory body. This group includes stakeholders with expertise specific to dealing with violence against older women, public education, service provider training, research, and improved community responses.

*EAO is proud to be a Project Partner*

If you are interested in the project, please sign up for the Newsletter [here](#) and check out the project on [FB](#).



## Join EAO's Lunch and Learn Webinars

### **Colonization, Oppression and Racism: Understanding Violence Against Indigenous Women Who Are Older**

**Wednesday, October 24, 2018**  
1:00 pm - 2:30 pm

Join the Aging Without Violence Webinar being held in partnership with Elder Abuse Ontario and sponsored by the Ontario Association of Interval & Transition Houses.

**Presenter:**

**Amber Skye**, Researcher, Six Nations of the Grand River

**Registration: Complimentary**

[Register Now](#)

### **Physical Abuse of Older Adults: Indicators, Risk Factors and Prevention**

**Friday, November 2nd, 2018**  
11:30 am - 12:45 pm

This webinar will provide participants with an overview of physical abuse of older adults, provide practical strategies and assessment tools for service providers who work with older adults, discuss the indicators, risk factors, and barriers to reporting physical abuse, and highlight current legislation and provincial resources.

**Presenters:**

**Sheila Schuehlein & Candielya Jackson**, EAO Regional Consultants

### **Safety Planning for Older Adults: Working with Older Adults with Cognitive Impairment**

**Monday October 22nd, 2018**  
11:00 am - 12:30 pm

Learning about cognitive impairment including dementia can help workers understand how to effectively communicate and support an older adult with a safety plan. Having access to a Safety Planning Toolkit will assist in creating a customized safety plan that meets older adults unique needs, and is important in ensuring personal safety and emotional well-being.

**Speaker:**

**Cathy Conway**, Director, Education Programs, Alzheimer Society of Ontario

**Registration Fee: \$15**

[Register Now](#)

### **Sexual Abuse of Older Adults in Long-Term Care**

**Wednesday October 31st, 2018**  
11:00 am - 12:30 pm

Research shows that care providers have an important role to play in preventing the sexual abuse of older adults, particularly abuse by intimate partners and other family members.

Join EAO to learn more about how to recognize, prevent and respond to situations of sexual abuse of older adults in long-term care.

**Registration Fee:** Complimentary!

[Register Now](#)

**Speaker:**

**Tammy Rankin**, Senior Safety Advisor, Regional Municipality of Durham, Long Term Care & Services for Seniors Division

**Registration Fee:** \$15.00

[Register Now](#) [Learn More](#)



## Archived EAO Webinars

Check our Website for past [webinar recordings!](#)

Below are a few recent webinars...

- **Reducing Social Isolation of LGBTQ2S+ Older Adults through the Pals Connect Program**
- **EAO's Sexual Abuse Module**
- **OPSWA PSW Response to Elder Abuse**
- **GEM Nurses: Understanding Role of Police**
- **EAO's Neglect of Older Adults**
- **Senior Bullying: What is Happening in Ontario**
- **How To Talk About Elder Abuse: Social Media Edition**

## Seniors Bullying What is happening in Ontario? The Sheridan Centre For Elder Research

**Monday, November 19th, 2018**  
11:00 am - 12:30 pm

This webinar will highlight the important research being conducted on seniors bullying project and provide a snap shot of the preliminary findings.

### Presenters:

**Kirsten Madsen**, PhD, Faculty of Humanities & Social Sciences, Sheridan College

**Pat Spadafora**, Kaleidoscope Consulting

**Liza Franes**, Older Adult Advocate

**Registration Fee:** Complimentary!

[Register Now](#)



## \* Featured Section \* LGBT Older Adults

**Egale Canada Human Rights Trust** works to improve the lives of LGBTQI2S people in Canada and to enhance the global response to LGBTQI2S issues. Egale offers a variety of initiatives and resources that help meet needs, address gaps and share experiences of LGBTQI2S seniors across Canada.

A few resources include, [Egale Seniors Resource Map](#) - search for programs and services available for an LGBTQI2S Senior in Canada. [LGBTQI2S Seniors Poster](#), a set of 3 posters created to draw awareness to situation many LGBTQI2S older adults and seniors face when they enter long term care or assisted living centres.

Learn more at [www.egale.ca](http://www.egale.ca)



## New LGBT Resources

**The Living Out Visibly and Engaged Community Response Network** (LOVE CRN) is developing tools, resources and initiatives to build a community response to elder abuse within the LGBTQ+ community.

There are resources and support services that can make a difference by ensuring that human rights are respected and that senior services providers are trained to provide safe and respectful care. [Learn More](#)

### **Still Here, Still Queer: A Handbook for Affirming LGBTQ Older Adults**

This handbook supports fostering affirming spaces and services for lesbian, gay, bisexual, trans and queer (LGBTQ) older adults and presents best practice recommendations for the inclusion of LGBTQ older adults through the use of case studies and educational resources. It is informed by the lived experiences and organizing work of older LGBTQ communities and their allies.

[Download Handbook](#)

### **NCEA Research Brief: [Mistreatment of Lesbian, Gay, Bisexual, and Transgender \(LGBT\) Elders](#)**

### **LGBTQ Seniors Fear Renewed Discrimination in Long-Term Care**

SAGE Global Report, 2018

“Invisibility and isolation among older sexual orientation and gender identity minorities across the globe leads to neglect and abuse,” said Michael Adams, CEO of SAGE.

“This survey produces critically important data to understand the social attitudes that reinforce this discrimination and isolation, an invaluable first step toward breaking the invisibility and focusing attention on the needs of these highly vulnerable elders,” added Adams. [Read Full Report](#)

### **Raising Awareness and Addressing Elder Abuse in the LGBT Community: An Intergenerational Arts Project**

Robson, C., Gutman, G., Marchbank, J. & Blair, K. (2018)

[Read Full Research Article](#)

## Older LGBTQI People Call to Action - Sign the Pledge

The IFA and the Working Group on Older LGBTQI People are seeking to improve awareness through new learnings of the inequalities experienced by older LGBTQI persons and build expertise to create solutions. As part of the campaign, the Call to Action has a number of organizations who have come forward to sign the pledge and are committing to protect the rights of marginalized older people.

Sign the pledge by following the links below:

[Individual Pledge](#)

[Organizational Pledge](#)

For questions or support please contact [Ms Hannah Girdler](#), Project Officer, IFA

### **Pals Connect is a Friendly Visitor Program**

The 519's Pals Connect friendly visiting program is accepting participant and volunteer applications. Be part of establishing a new intergenerational program based in mutual care, learning and friendship. [Learn More](#)

## IN THE MEDIA

### **"Older than what?"**

A new documentary, directed by Steen Starr, asks a group of LGBTQ seniors to respond to questions about aging. [Listen to CBC Interview](#) - June 7, 2018

### **[LGBTQ seniors fear renewed discrimination in long-term care](#)**

Globe and Mail - August 6, 2018

### **[We're going back into the closet': LGBTQ seniors wary of being 'out' in long-term care facilities](#)**

Nancy J Hanschmann  
CBC News- June 29, 2018

### **[Gay boomers look ahead to an old age colored by uncertainty and the help of friends](#)**

Robert Weisman Globe Staff  
June 9, 2018

## Simon Fraser University's Gerontology Research Centre LGBT END-OF-LIFE CONVERSATIONS

**Mission** is to foster effective communication, create community and facilitate care for LGBT persons at the end-of-life.

**Aim:** to raise awareness of the **unique challenges** that this population faces as they age and approach end-of-life.

**Goal:** to go beyond education and provide LGBT persons and their service providers with tools that will empower them to take positive action in regards to end-of-life planning.

In a unique inter-generational project, that brought together queer youth ("**Youth for a Change**") with queer senior citizen creative writers ("**Quirk-e**"), Gloria Gutman and her team from **Simon Fraser University's Gerontology Research Centre** created a set of videos and posters and fact sheets designed to raise awareness and address elder abuse in the LGBTQ community.

[View Videos](#)

### NEW LGBT Fact Sheets

These NEW Fact Sheets were created by NCEA in collaboration with [SAGE](#).

Paying it Back: Promoting Justice  
for LGBT Communities of All Ages

#### [Paying it Back: Promoting Justice for LGBT Communities of All Ages](#)

Provides information and steps to promote justice and prevent and address social isolation and LGBT specific elder abuse:

[bit.ly/NCEAxSAGE\\_5](http://bit.ly/NCEAxSAGE_5)

LGBT Older People:  
Our Right to a Peaceful Life

#### [LGBT Older People: Our Right to a Peaceful Life](#)

Provides steps LGBT older people can take to feel empowered and advocate for themselves:

[bit.ly/NCEAxSAGE\\_10](http://bit.ly/NCEAxSAGE_10)

LGBT Older People Built  
the LGBT Community

It's Our Job to Ensure Everyone Can Enjoy  
It and Promote LGBT Elder Justice

#### [LGBT Older People Built the LGBT Community](#)

Provides steps LGBT organizations and professionals can take in support of LGBT older people:

[bit.ly/NCEAxSAGE\\_EJ](http://bit.ly/NCEAxSAGE_EJ)



Keck School of  
Medicine of USC

### LGBTQ Services/Organizations

519 Church Street Community Centre

[www.the519.org](http://www.the519.org)

Rainbow Health Ontario

[www.rainbowhealthontario.ca](http://www.rainbowhealthontario.ca)

Senior Pride Network

[www.seniorpridenetwork.com](http://www.seniorpridenetwork.com)

Egale

[www.egale.ca](http://www.egale.ca)

SAGE

[www.sageusa.org](http://www.sageusa.org)

[Trans Lifeline](#) - Peer support Hotline

Canada: 877-330-6366

National Resource Center on LGBT Aging

[www.lgbtagingcenter.org](http://www.lgbtagingcenter.org)



## RESOURCES, REPORTS AND RESEARCH

Canadian Femicide Observatory for Justice and Accountability  
Observatoire canadien du féminicide pour la justice et la réhabilitation

184 Women and Girls Killed by Violence:  
Eight-Month Report by the Canadian Femicide  
Observatory for Justice and Accountability



<https://femicideincanada.ca>

### Canadian Femicide Observatory for Justice and Accountability

The report highlights there is increasing attention to the vulnerability of older women because of their growing representation in the population. Almost **one-third of the femicide victims were aged 55 and older**, supporting the recognized need for priority attention to this group of victims. [Read Full Report](#)



### CARP Launches National Policy Platform in Lead Up to Federal Election

On October 9, 2018 CARP launched its national policy platform: The FACES of Canada's Seniors. This policy platform will form the basis of CARP's year-long national advocacy campaign focused on making Canada the best place to age.

To download a copy of the **FACES of Canada's Seniors**, [please click here](#).



The five areas for action are:

- F**INANCIAL SECURITY
- A**BUSE PREVENTION
- C**CAREGIVING AND HOUSING SUPPORTS
- E**XCEPTIONAL HEALTH CARE
- S**OCIAL INCLUSION

The policy platform identifies 19 areas for action, ranging from tax policy and pension protection to abuse prevention and preventive health care.

### Ministry for Seniors and Accessibility Aging well: information for seniors



See what programs and services are available to help you lead a healthy, active and engaged life over 65. Visit [Ontario.ca/seniors](https://Ontario.ca/seniors), for comprehensive, easy to navigate online resource designed specifically for seniors. It lays out all of the Ministry's initiatives, programs and supports available to seniors living in Ontario including tax credits, health, caregiving, housing, driving and staying safe.

Access [A Guide to Programs and Services for Seniors in Ontario](#) - available in 16 languages and hard copies in French and English can be ordered through [ServiceOntario Publications](#), free of charge.

## What tenants need to know about the law

This new edition (**July 2018**) includes a section on the provincial standard lease and what to do if a landlord does not use it.

All CLEO resources are provided free of charge. For a complete list of publications, please visit [www.cleo.on.ca](http://www.cleo.on.ca).



**Ontario Personal Support Workers Association**, announced that the first phase of their administrative reorganization strategy has

been completed.

In conjunction with this strategy the OPSWA has established a Compliance Division, an independent body within the OPSWA which is mandated to investigate complaints and ensure the OPSWA is compliant with Provincial and Federal regulations.

[Learn More](#)



## **International Financial Crime: How Do We Turn the Tide and Help Older Victims?**

**Webinar Recording** (August 1, 2018)

Webinar Slides: [Steve Baker's slides](#), [Debbie Deem's slides](#)

[View Additional Resources referenced during webinar Here](#)

## **Face It: Elder Abuse Happens – Community of Practice, Taking Action (2018)**

The Alberta Elder Abuse Awareness Council Conference held in Edmonton is past spring featured excellent speakers. View or download over 20 presentations and materials from the event. [View Here](#)

# UPCOMING CONFERENCE & EVENTS



## **Fall Administrator Leadership Program**

**October 14-19, 2018**  
Novotel Hotel, North York

The AdvantAge Ontario Administrator Leadership Program will expand your professional knowledge, enhance your leadership capabilities, and prepare you for future challenges and opportunities.

This program is targeted to individuals working in the long term care home sector (non-profit and for-profit) and to staff working in other areas of the long term care continuum, such as community services or supportive housing.

[For More Information](#)

## **Summit on Aging - Dementia Dialogues, for Healthcare Professionals**

**Wednesday October 24, 2018**  
Market Hall Performing Arts Centre  
140 Charlotte Street  
Peterborough, ON

For registered healthcare professionals exclusively, this afternoon seminar will unveil new Canadian research about primary care memory services. The focus will be on working as a healthcare team to establish astute dementia care in areas of concern. Topic areas will include medication, legal and family issues, and driving.

Download Event Poster [here](#).  
and Agenda [here](#).

[Register Here](#)



**Change Day** is a growing global movement that empowers individuals and teams to take actions, big or small, to collectively improve compassionate quality care.

Change Day Ontario is happening now. It isn't only a day, but is a movement that runs for a few months and culminates in a day of celebration in November, 2018

The campaign is about people engaging with one another through their ideas and stories; sharing them online and through social media; overcoming barriers; and ultimately, helping to improve the experience of health care for patients and providers alike.

### **MAKE A PLEDGE**

Join the conversation on social media [Facebook](#), [Twitter](#), or [Instagram](#) Post your pledge, post pictures, and tag us at [#ChangeDayON](#).



### **Understanding Immigrant Women's Experiences and Responses to Intimate Partner Violence: Looking Beyond the 'Cultural' Framing - Webinar**

**Tuesday, October 30, 2018**

1:00 PM - 2:15 PM EST

**Presented by:** Vathsala Illesinghe, MD, PhD Policy Studies student, Ryerson University & Fazia

### **Pre-Summit Film Screening Fundraising Event**

**Wednesday, October 24th at 7:00 p.m.**

Screening [Spirit Unforgettable](#) - the powerful, devastating, and inspiring story of the iconic Canadian Celtic rock band Spirit of the West, and their charismatic frontman John Mann, who was diagnosed with early-onset Alzheimer's disease at the age of 51.

This is a fundraising event for the [Alzheimer Society Tickets](#)



### **Making it Matter – Mobilizing Aging Research, Practice, and Policy**

**October 18 - 20, 2018**

Vancouver, BC

47th Annual Scientific and Educational Meeting. Share research and work in the field of aging with national and international colleagues.

EAO partnered with 6 other organizations as an Exhibitor to share Canadian resources and information on Elder Abuse. Partners include: [Canadian Network for Prevention of Elder Abuse](#), [Canadian Centre for Elder Law](#), [BC Community Response Networks](#), [Seniors First BC](#), and [SFU Gerontology Research Centre's intergenerational arts-based initiative targeted to LGBTQI2s communities](#).

[View conference program and details](#)

### **Elder Abuse and Financial Exploitation Resources - Webinar**

**Thursday, November 8, 2018**

11:00 AM PST/ 2:00 PM EST

The NCEA in conjunction with our partners listed below, is honored to announce a special webinar to highlight Elder Abuse and Financial



Mohammed, Community Programs Manager, Interval House & a Community Member with Lived Experiences of Intimate Partner Violence (IPV).

Exploitation Resources available to law enforcement, rural and tribal communities. This webinar serves as a precursor to the U.S. DoJ's Rural and Tribal Elder Justice Summit in Des Moines, Iowa.\*

[Register Here](#)

[Register Now](#)



## Your Opinion Counts...

Did you find the information in EAO's Newsletter informative?

**Very Informative**

[Select](#)

**Somewhat Informative**

[Select](#)

**Informative**

[Select](#)

**Not very Informative**

[Select](#)

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